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Skills Summary

- An industry engaged, sought after information security subject matter expert, industry expert and speaker.
- Over twenty five years experience in information security, enterprise risk management, compliance, business consultancy, enterprise IT, IT service & support.
- Strong working knowledge of international security standards and regulations such as ISO27001, HIPAA and MA 201 (CMR 17).
- Regularly built high performing teams and capabilities across multiple locations, on time and on budget.
- Proven ability to lead global and culturally diverse teams across multiple geographies.
- Able to identify clear business benefits from information security and IT programmes and communicate this to senior leadership.
- Excellent problem solving skills bringing clear headed thinking to complex issues.
- Proven ability to represent information security effectively and practically up to Board level.
- Able to manage multi million dollar budgets successfully.
- Excellent information security acumen and ability to see beyond the symptom of a problem.
- An established public speaker in the information security community at events such as RSA USA & Europe, the European Identity Conference and InfoSec Europe.
- Named as one of the top 100 global CISO's in 2017 and 2018
- Winner of the 2013 & 2014 European Security Blogger Awards for Best Personal Security Blog, runner up in Personal Contribution to IT Security at 2014 Computer Security Awards.

Career History

February 2019 to Present   (TL)2 Security Ltd

(TL)2 Security provides virtual CISO, strategic security support and influencer marketing consultancy services to companies across all industries.

Founder

Founded the company to provide information security consultancy services to companies that are either trying to establish their information security programmes or looking to improve their existing capabilities by leveraging their in house services to provide competitive advantage. Working with CISO's directly as well as executive leadership to create and promote internal capabilities such that they do not end up relying on expensive, third party consultancies for the foreseeable future. Helping leadership see the real value of an information security capability

beyond the overhead cost, and move the security function away from being limiters of innovation and busses to supporters and enablers.

January 2019 to Present   Comic Relief
Information Security Advisor
Pro bono role providing information security advice, support and education to Comic Relief as it navigates the use of digital marketing and engagement with its supporters in a privacy respecting but efficient and value driven approach.

April 2015 to January 2019   Publicis Groupe
Publicis Groupe is a French multinational advertising and public relations company, headquartered in Paris. One of the "big four" agency companies its agencies provide digital and traditional advertising, media services and marketing services to national and multinational clients, and employs 80,000 people worldwide.

Chief Information Security Officer
Following the acquisition of Sapient Corporation by Publicis Groupe, was appointed as the Groupe's first Chief Information Security Officer for the Group and all of its agencies.

Responsibilities
- Cyber Security
  - Security testing, penetration testing & vulnerability assessment of internal, agency and client environments.
  - Security review of internal, agency and client technology architecture.
  - Security consulting services available for agencies and clients.
- Enterprise Security
  - Security policy and compliance across Publicis Groupe.
  - Standards and certification of Groups and agency environments.
  - Global training and awareness activities.
  - Security incident and response capabilities.
  - Business Continuity and Disaster Recovery.
  - Security risk management.
- Governance
  - Regular reporting to senior leadership and Groupe Directoire.
  - Chair of the Information Security Steering Committee working alongside stakeholders from across all lines of business representing all regions.

Achievements
- Established Publicis Groupe's first global security group, consolidating various uncoordinated functions into a single, cohesive team delivering security services across all aspects of internal functions, client delivery and Groupe governance.
- Review and complete overhaul of Groupe Information Security policies, and main contributor to group's privacy policies, launched in 2016.
- Introduced global vulnerability assessment and management procedures.
- Created and tested people safety and incident management procedures.

- Built and tested the Groupe's first truly global business continuity framework.
- Expanded and centralised ISO27001 certification across multiple locations.
- Created the Groupe's first information security risk dashboard, produced quarterly.
- Identified key security risks and expanded the security team dramatically in the first eighteen months to meet the business demands.

September 2002 to April 2015   Sapient Corporation

Based in London and headquartered from Boston. Sapient is a global consultancy comprising of over 13,000 people that provides business and technology services combined with a creative and digital marketing agency working with many market leading companies across multiple industries.

February 2008 to April 2015   Director, Global Security Office

Responsibilities
- Head of the Global Security Office responsible for all aspects of delivery and internal security, risk and compliance across Sapient's global operations.
- Deliver risk based decision making to operational activities across disciplines such as IT, HR and the Sapient delivery capability.
- Manage the security compliance programme of standards such as ISO27001:2005 and PCI DSS, regulations such as the Data Protection Directive and laws such as MA201 CMR 17.
- Built and manage the global Business Continuity Programme and working towards ISO 22301 alignment.
- Assess organisational and client project security risk reporting up to the Enterprise Risk Committee and subsequently to the Board.
- Carry out security risk assessments and internal security audits.
- Project manage numerous tactical and strategic security initiatives to completion and operational handover.

Achievements
- Identified the need for and established Sapient's first information security team.
- Built and delivered successful information security training and awareness programmes.
- Established a security communications initiative to the company.
- Created Sapient's first regular penetration testing and vulnerability assessment framework.
- Built a Personally Identifiable Information framework and rolled out a review schedule to determine the business exposure to PII risks.
- Identified the need for unified compliance mapping and implemented the use of the Unified Compliance Framework to dramatically reduce effort in mapping controls across multiple standards, regulations and laws.
- Led the development of a Sharepoint based Security Risk Management System allowing for the tracking, management and reporting of security risk across the Global Security Office.

January 2005 - January 2008   Senior Manager, IT Global Services
September 2002 - December 2004   Senior Manager, IT & Office Services London

Responsibilities
- Managed two teams across North America, Europe and India responsible for the Tier 2 technical support and facilities management of all Sapient offices.
- Accountable for the motivation, development, training and mentoring of over seventy internationally based team members.
- Required to meet multi million USD budgets for capital IT purchases and facilities expenses.
- Identified the need for and implemented Sapient's first disaster recovery planning.
- Landlord and subtenant management of nearly twenty offices including relocations and refits.
- Management of nearly two hundred corporate apartments for international travellers.
- Responsible for IT and Office Services helpdesk SLA's being established and met.
- Implemented a successful outsourcing programme to manage London corporate apartments.

Achievements
- Introduced the company's first IT Helpdesk SLA's in London acting as a template for global implementation.
- Created the company's first management plan for the lifecycle of all laptops from purchase, imaging, support and secure decommissioning.
- Responsible for three of the largest office relocations in the company's history (London, 35,000 sq ft; Bangalore, 100,000 sq ft; and Gurgaon, 300,000 sq ft), all to accelerated timelines and all seen as establishing a new, quality benchmark in company history.
- Managed all relocation budgets under target (multi million USD).
- Provided seamless support during restructuring and re-platforming of the business.

May 1996 - August 2002   *PricewaterhouseCoopers*

PricewaterhouseCoopers is an international assurance, tax and advisory partnership. Historically, PwC Consulting was the management consulting group (prior to buy out by IBM Services) specialising in business and technology consultancy services to all areas of industry across the globe.

May 2001 - August 2002   *IT Consultant*
May 1996 - May 2001   *IT Manager*

Responsibilities
- Enterprise architecture design and implementation for clients and internal facilities.
- Analysis, design and provision of IT support systems to internal teams and clients.
- Design and build of all aspects of network architecture, server specification, procurement, visualisation and construction of facilities and server rooms and provisioning of support services.
- Operational management of three separate facilities including two showcase, front of house, demonstration facilities in Swindon and Heathrow.
- Physical and technical security management of three facilities.

- Technical Operation Manager to design, implement and manage an innovations centre for a large government agency.
- IT Support of a growing company, including transition during acquisition.

Achievements
- Project managed the transition of over five million emails from Exchange Server to Lotus Notes, post acquisition, without loss of any data.
- Project managed the refit of 15,000 sq ft office in Swindon.
- Managed the design, construction and operational management of the PwC Retail Solutions Centre including first implementation of Microsoft Cluster Server and a three tier SAP system.
- Managed the design, construction and operational management of the PwC Consulting 27 Degrees North Technology Solutions Centre in Heathrow, a client showcase.
- Rebuilt and transitioned a technology focussed company away from Novell IPX/SPX and a 10Base2 network to Windows Server, Exchange, TCP/IP and CAT 5e/CAT 6/Fibre during a period of rapid growth.
- Installed and managed the company's first physical, technical and administrative security controls (pre acquisition) to manage the confidentiality, integrity and availability of corporate data, sensitive information and intellectual property.

June 1995 - May 1996   **Adris Ltd**

Field Service Engineer
Responsible for the telephone support and field service of Autodesk products, most notably AutoCAD and 3DStudio. The role included the troubleshooting of the newly released AutoCAD 13 requiring skills in both MS-DOS, Windows 3.1 and Windows NT3.x. Managed the installation of Novell servers and IPX/SPX based networks.

March 1994 - June 1995   **Rolfe & Nolan PLC**

VAX/VMS Operator
Working in a rotating 24 hour shift system, responsible for the day to day operations of both managed and hosted VAX/VMS systems supporting the London City financial services sector. Overnight work involved the managing of batch jobs resulting in the printing, sorting and delivery of all the previous days trade invoices and statements. Built a user front end for the account creation systems and the password generator system.

October 1990 - February 1994   **Full Time Student**

February 1990 - October 1990   **Temporary Assignments and International Travel**

July 1989 - February 1990   **The Londonderry Hotel, Park Lane**

Room Service Supervisor

Responsible for the smooth running of room service across two of three shifts in a 150 bedroom, five star, Park Lane hotel. Additionally given responsibility to manage the night club bar during special events.

Professional Development
- Certified Information Systems Security Professional (CISSP) with (isc)2
- Certified in the Governance of Enterprise IT (CGEIT) with ISACA
- Certified Information Security Manager (CISM) with ISACA
- Chartered IT Professional Fellow (FBCS CITP) with BCS, Chartered institute for IT
- CobiT 4.1 Foundation
- ITIL v3 Foundation
- Managing Expectations for Performance and People Management
- PwC Programme & Project Management
- Analysis & Design of Data Networks
- PwC Introduction to Consulting
- Microsoft Windows NT Server 3.51and Internetworking with Microsoft TCP/IP
- Microsoft Exchange Server 5.0 Administration
- Solaris 2.5 System Administration and SAP Operational Management
- Open VMS System and Network Node Management and Writing Open VMS Command Procedures

Education
1990 - 1993   University of Kent at Canterbury
                 BA (Hons) Industrial Relations (Personnel management) with Computing

1982 - 1989   Duke of York's Royal Military School
                 3 'A' Levels, 8 'O' Levels including Maths and English